

**ASSOCIATION OF ZOO AND AQUARIUM
VOLUNTEER ADMINISTRATORS
10th Annual National Conference**



Event Itinerary

Sunday, November 9:

- 5:30 – 7:30 p.m. Check-in at the Registration Table, located in first floor lobby of The Florida Aquarium (pick up name badges, conference bags, shirts, etc)
- 5:30 – 9:00 p.m. Welcome Reception throughout Aquarium, serving Hors D’oeuvres

Monday, November 10:

- 8:15 – 8:45 am Check-in at Welcome desk in Business Entrance of Florida Aquarium
- 9:00 – 9:30 am Opening Address by Thom Stork, Pres/CEO of the Florida Aquarium, Casey Melton, Florida Aquarium and Regi Mezydlo, Chicago Zoological Society in the Taylor Great Room.
- 9:30 - 10:45 am Team Building for Success – Rachelle Davidson, Vancouver Aquarium
- 10:45 – 11:00 am Break
- 11:00 – 12:15 pm Integrating Leadership into Your Youth Program – Bill Davis, Toledo Zoo and Jennifer Fong, Ph.D. candidate, University of Michigan
- 12:15 – 1:30 pm Lunch
- 1:30 – 2:45 pm Creating New Volunteer Categories to Meet Your Program Needs – Angie Panos, Denver Zoo
- 2:45 – 3:00 pm Break
- 3:00 – 4:00 pm Group Discussion – CVA Certification – facilitated by Jenny Greber, Newport Aquarium
- After 4:00 pm Free

Optional group dinner/social at Splitsville in Channelside shops across from the Florida Aquarium after 5pm until you would like to leave. Dinner, drinks and bowling are on your own. This is a great opportunity to touch base with friends, colleagues or just enjoy the evening with your peers.

Tuesday, November 11:

9:00 – 10:15 am	<i>Targeted Recruitment</i> - Jessica Deering, the Butterfly House, Chesterfield
10:15 – 10:30 am	Break
10:30 – 11:45 am	<i>Managing Your Paperwork</i> – Rachelle Davidson, Vancouver Aquarium
11:45 – 1:00 pm	Lunch
1:00 – 2:15 pm	<i>Measuring the Impact that Volunteers Make</i> – Kathleen Reed, Virginia Aquarium
2:15 – 2:30 pm	Break
2:30 – 3:30 pm	<i>Group Discussion – “The D Word: Evolving Role of Docents and Docent Training”</i> – facilitated by Regi Mezydlo, Chicago Zoological Society
After 3:30 pm	Free
6:00 pm	Optional group dinner/social to Spaghetti Warehouse in Ybor City on Tampa’s Street Cars. Known as Tampa’s Latin Quarter, Ybor City is an exotic blend of aromas, flavors, sights and sounds. Dinner and drinks are on your own.

Wednesday, November 12

9:00 – 10:15 am	<i>Our Partners are Real Animals: Incorporating Animal Care Staff into Volunteer Management</i> – Laura Klopfer and Caroline Winslow, Friends Of the National Zoo
10:15 – 10:30 am	Break
10:30 – 12:30 pm	<i>Volgistics</i> : Online volunteer management tool – Stacey Luhning
12:30 – 1:30 pm	Lunch
1:30 – 2:45 pm	<i>Dushanbe Zoo Project</i> : - Karen Lemire, Noble County, IN and Victor Ibragimov, Dushanbe Zoological Park
2:45 – 3:00 pm	Break
3:00 – 4:00 pm	<i>Roundtable Discussions</i> – Recruitment, Motivation, Recognition, Emerging Trends, etc. Roundtables divided by topics.
4:00 – 5:00 pm	<i>Closing Roundtable Discussion & Overview</i>
5:00 – 6:00 pm	Free
6:00 – 9:00 pm	Closing Banquet Dinner held outdoors at Explore a Shore (EAS), Florida Aquarium